

QUALITY POLICY

OMR Italia S.p.A. is an Italian company with over 50 years of experience in the field of high-reliability printed circuit boards (PCBs), specialized in customized and technologically advanced solutions.

Founded in 1974 and based in Concorezzo (MB), OMR stands out for its strong technical know-how, consultative approach, focus on quality, and ability to support customers during the most critical phases of a project, from technical definition to supply.

OMR cooperates with Asian and European manufacturing partners, selected according to technology and competitiveness for small, medium, and large series production.

OMR has an internal engineering team dedicated to managing Asian and European production projects.

Quality controls are carried out on Asian and European production upon receipt of the goods at OMR, including dimensional measurements, laboratory documentation, and certificates of conformity.

OMR therefore positions itself as an extremely reliable and flexible global supply partner, enabling its customers to reduce the total cost of ownership and speed up time to market.

The strategy consists of promoting OMR Italia Srl on the European market in order to seek new opportunities for long-term collaboration and to act as a partner to the customer, operating with one primary objective: customer satisfaction.

OMR Italia Srl can rely on:

- 50 years of history and tradition;
- High technical knowledge of product/process and product/service quality;
- Proximity to its customers throughout the European area and the ability to communicate in different languages;
- Personnel with long professional experience in the sector;
- Ability to integrate and collaborate with the customer at different operational levels.

In 2019, OMR also strategically decided to launch a process for the commercialization of printed circuit boards produced by Asian suppliers.

OMR Italia Srl undertakes to:

- Seek the complete satisfaction of the needs and expectations of the relevant Interested Parties;
- Constantly monitor the internal and external context in which it operates;
- Carefully assess the risks and opportunities of its processes;
- Maintain a high quality standard for purchased products;
- Improve the Integrated Management System;
- Carry out internal audits in order to ensure that the requirements of the Integrated Management System are applied, maintained, and kept compliant;
- Fulfil its compliance obligations while ensuring the application of all control measures;
- Use the best available technology in achieving its business objectives;
- Develop and implement training and awareness programs for its personnel on the Management System, in order to make each employee aware of the effects and consequences of their activities;
- Operate in compliance with laws, standards, and regulations, including all requirements undertaken by the Company with Interested Parties, such as the Integrated Environmental Authorization, REACH and RoHS, CMRT, etc.;
- Distribute this document to all personnel;
- Introduce and keep updated management and monitoring procedures for the constant control of personnel health and safety, and for actions to be taken in the event of non-compliant situations, anomalies, or emergencies;
- Periodically review the risk assessment regardless of any changes that may have occurred;
- Develop programs, objectives, and targets and, for their implementation, make available trained and efficient human resources, as well as adequate material resources.